

WHAT IS ATEL?

The Rhode Island Adaptive Telephone Equipment Loan (ATEL) provides demonstrations, training, and long-term loan and device reutilization services of specialized landline telephone equipment and wireless communication devices to qualified individuals who are Deaf, Hard of Hearing, have a speech disability, or have neuromuscular damage or disease, which hinders them from using a standard telephone.

HAVE QUESTIONS?

For answers about the program, applications or for more information about the phones we have available, please visit our website at <https://ors.ri.gov/programs/adaptive-telephone-equipment-loan-program> or email Denise Corson at denise.corson@ors.ri.gov. Also, you may contact us at the following:

Voice ~ (401) 486-3325

Fax ~ (401) 222-3574

MAILING ADDRESS:

Department of Human Services
Office of Rehabilitation Services
ATEL Program, 5th Floor
40 Fountain Street,
Providence, RI 02904

DO YOU QUALIFY?

To receive equipment the person
Must have the following:

- Be a resident of Rhode Island,
- Be Hard of Hearing, Deaf, or have either a speech disability or neuromuscular damage or disease that hinders you from using a standard telephone.
- Meet income criteria (<250%PV).

HOW DOES A PERSON APPLY?

To apply, the person must fill out the either a landline or wireless application form. In addition, an authorized professional must complete a certificate of disability.

The Certificate of Disability statement should be completed by one of the following:

1. A doctor.
2. A rehabilitation councilor of the Office of Rehabilitation Services (ORS).
3. A speech pathologist.
4. An audiologist.
5. A teaching staff member of the RI School for the Deaf (only if the applicant attends or has attended the school).



THE STATE OF RHODE ISLAND
Department of Human Services



**IF YOU ARE HAVING DIFFICULTY
COMMUNICATING OVER THE
TELEPHONE?**

WE CAN HELP!



IN COLLABORATION WITH:
The logo for ATAP (Assistive Technology Access Partnership). It features a stylized blue map of Rhode Island with white rays emanating from the top left corner, followed by the letters "ATAP" in a large, blue, sans-serif font. Below "ATAP" is the text "assistive technology access partnership" in a smaller, blue, lowercase font.

CAPTEL RELAY TELEPHONES

Ideal for people with some degree of hearing loss, the Captioned Telephone, or CapTel, works like any other telephone with one important addition: It displays every word the caller says throughout the conversation. CapTel phone users can listen to the caller, and can also read the written captions in the CapTel's bright display window. There are three different CapTel phones: **The 840i, 880i and 2400i.**

CapTel 840i and 2400i

These CapTels are for people with telephone service and high-speed Internet, and can be placed anywhere within range of the wireless network or can be connected to the Internet with an ethernet cable; Wi-Fi compatible. The 2400i is for people who prefer touchscreen technology.



AMPLIFIED TELEPHONES WITH CAPTIONING TABLET

For individuals that need a captioning telephone but do not have Wi-Fi or Internet connection. This device only requires a telephone line connection.

Comes with either a corded or cordless telephone connected to an android tablet. Captions appear using Automatic Speech Recognition (ASR) on of the incoming part of the conversation in real time.



TYPES OF EQUIPMENT

VOLUME CONTROL

These corded big buttons (Clearsounds CSC600D) and cordless telephones (Clarity XLC 3.4 and Panasonic KX-TGM430) increase in decibel level of the incoming voice of up to 55 db. and 95 db. Ring. Also, we have phones for clients with low speech, which provide up to 40 amplifications (Serene HD40S).



WIRELESS DEVICES

Apple and Android devices have built-in accessibility features that are designed to help people with disabilities use technology more easily. In addition, the smart device can be improved by downloading apps that are useful for a person's disability.

Smartphones and Tablets

iPad and iPhones come preloaded with apps for your disability.

Android Tablet and Google Pixel will caption any audio on the smartphone, including phone calls.



THE ATEL PROGRAM PROVIDES UNLOCKED WIRELESS DEVICES ONLY.

The client is responsible for choosing and activating their wireless service plans. However, The ATEL program includes an option for **3 months of free wireless service** from Mint mobile.

FREE WIRELESS SERVICES

Clients may be eligible for The **LIFELINE PROGRAM**. This program provides a discount on either home phone or wireless service for qualifying low-income consumers to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family, and emergency services. If you qualify, you may be entitled to benefit from a free wireless plan that includes free minutes and unlimited text messages every month.

For more information, please visit: <https://www.checklifeline.org> or call the Lifeline Support Center at 1-800-234-9473.

EMERGENCY DEVICES

The **Freedom Alert** is the world's first 2-way emergency pendant communicator. Family, friends and 911 are just a click away. There are no contracts, no activation fees and no monthly fees.

