

WHAT IS ATEL?

The ATEL Program provides demonstrations, training, and long-term loan and device reutilization services of specialized landline telephone equipment and smart-phones and tablets to qualified individuals who are Deaf, Hard of Hearing, have a speech or neuromuscular disability, which hinders them from using a standard telephone.

HAVE QUESTIONS?

For answers about the program, applications or for more information, please visit our website or contact Denise Corson.

Website ~ www.atel.ri.gov

Email ~ Denise.corson@ors.ri.gov

Voice ~ (401) 486-3325

Fax ~ (401) 222-3574

MAILING ADDRESS:

**Department of Human Services
Office of Rehabilitation Services
ATEL Program, 5th Floor
40 Fountain Street,
Providence, RI 02904**

DO YOU QUALIFY?

To receive equipment the person
Must have the following:

- Be a resident of Rhode Island,
- Be Hard of Hearing, Deaf, or have either a speech disability or neuromuscular damage or disease that hinders you from using a standard telephone.
- Meet income criteria (<250%PV).

HOW DOES A PERSON APPLY?

To apply, the person must fill out the either a landline or wireless application form. In addition, an authorized professional must complete a certificate of disability.

The Certificate of Disability statement should be completed by one of the following:

1. A doctor.
2. A rehabilitation councilor of the Office of Rehabilitation Services (ORS).
3. A speech pathologist.
4. An audiologist.
5. A teaching staff member of the RI School for the Deaf (only if the applicant attends or has attended the school).



**THE STATE OF RHODE ISLAND
Department of Human Services**



**IF YOU ARE HAVING DIFFICULTY
COMMUNICATING OVER THE
TELEPHONE?**

WE CAN HELP!



IN COLLABORATION WITH:



TYPES OF EQUIPMENT

CAPTEL RELAY TELEPHONES

Displays every word the caller says throughout the conversation. CapTel phone users can listen to the caller, and can also read the written captions in the CapTel's bright display window. Requires telephone line and Internet. There are three different CapTel phones: **840i and 2400i.**



VOLUME CONTROL

These corded big buttons Clearsounds CSC600D) and cordless telephones (Clarity XLC 3.4 and Panasonic KX-TGM430) increase in decibel level of the incoming voice of up to 55 db. and 95 db. Ring. Also, we have phones for clients with low speech, which provide up to 40 amplifications.



SMARTPHONES AND TABLETS

Apple and Android devices have built-in accessibility features that are designed to help people with disabilities use technology more easily. In addition, the smart device can be improved by downloading apps that are useful for a person's disability.

THE ATEL PROGRAM PROVIDES UNLOCKED WIRELESS DEVICES ONLY. The client is responsible for choosing and activating their wireless service plans

iPad and iPhone come preloaded with apps for your disability.

Android Tablet and Google Pixel will caption any audio on the smartphone, including phone calls.



ATEL TECH TRAINING

Technology has changed rapidly in recent years. Many tasks that once required special equipment can now be done through apps or built-in accessibility features on smartphones and tablets. While these tools can benefit almost everyone, older adults may need additional support and training to use them confidently.

ATEL Tech Time helps bridge the digital divide for older adults and individuals with disabilities by providing trainings at libraries, senior centers, senior housing, and other community locations.

If you are aware of a location that needs support, please contact the ATEL Program at (401) 486-3325.

VIRTUAL TECH TRAINING

If you are an older adult looking for tech help, call us toll-free at 844-217-3057, where you can book a 45-minute one-on-one phone call, or get help signing up for on-line training classes; Also, you can access the over 1200 training tutorials.

